Benefits Counseling Program: Logic Model

Outcomes Workgroup

Fidelity Workgroup

Long Term Outcomes	**Increase in Employment**	**Increase in earnings**	
Interim Outcomes	**Increase Use of Work Incentives**	**Decrease Cash Benefit Program Participation**	
Short-Term Outcomes	**Awareness/Understanding** Increase understanding of work incentives Increase informed decisions about work	**Attitudes** Increase work motivation	**Assets/Limits** Decrease barriers to work Increase readiness to work
Outputs	**Consumer** Number of new consumers served Total number of consumers served	**Service** Number & quality of follow-up contacts Length & quality of time/consumer Number & quality of outreach sessions	
Activities	**Communication** Ongoing contact Materials provided Written benefits summary	**Services** Intake information Ongoing activities Depth/breadth of info Length/duration of service Level of assessment Individual v. general	**Outreach** Advertisement Recruitment Methods
Inputs	**Caseload** Size of Caseload Population served Staffing levels	**Context** Location of services Funding Type of organization	**Training** Initial curriculum Access to ongoing support